

***Policy Type: Operational Expectations***

**Treatment of Community Stakeholders**

The Superintendent shall maintain an organizational culture that treats parents and citizens with respect, dignity and courtesy.

The Superintendent will:

1. Protect confidential information.
2. Effectively handle complaints.
3. Maintain an organizational culture that:
  - a. values individual differences of opinion;
  - b. reasonably includes people in decisions that affect them;
  - c. provides open and honest communication in all written and interpersonal interaction;
  - d. focuses on common achievement of the Board's ***Results*** policies;
  - e. is open, responsive and welcoming.

Adopted: October 26, 2015

***Monitoring Method:***            ***Internal report***  
***Monitoring Frequency:***    ***Annually***

AGI Aspen Group International, LLC ©

DeForest Area School District Board of Education